

South Hopkins Middle School

FAQ

Q: *How do I receive a chromebook for my child?*

A: You may come to your child's school to collect a Chrombook, log in info., class schedule and workbooks on:

Tue., Aug. 18 from 10:00a - 2:00p for all incoming 6th graders.

Wed., Aug. 19 from 10:00-2:00p for all 7th graders.

Thurs., Aug. 20 from 10:00-2:00p for all 8th graders.

Fri., Aug. 21 from 10:00-2:00p anyone that wasn't able to make it previously.

Mon., Aug. 24 from 4:00-6:00p for anyone that wasn't able to make it previously.

Tue., Aug. 25 from 4:00-6:00p for anyone that wasn't able to make it previously.

Please come through the bus loop on your child's day so he / she can meet their teachers. Please stay in your car and a teacher will assist you with providing your child with the device and signing the user agreement, answering questions, and ensuring that he / she understands how to log in to GOOGLE CLASSROOM. Make sure to wear a mask. We look forward to meeting our new students!

***IF YOU HAVE NOT COMPLETED THE ONLINE REGISTRATION, PLEASE COMPLETE THAT PRIOR TO ARRIVAL TO COLLECT A CHROMEBOOK. YOU MAY CALL THE SCHOOL at 270-825-6125 FOR ASSISTANCE.**

Q: *What if I do not have internet access?*

A. Five schools now have WiFi "hotspots" that are accessible from their parking lots. The hotspots are located at Hopkins County Central, North Hopkins, James Madison, West Broadway, and West Hopkins . *Many local churches and workplaces are also offering free WIFI service / access from their parking lots to help our students have internet access!*

Q: *Will my child need to be online at a certain time every single day?*

A. No, students may log on at any time during the day and aren't required to log on daily. Your child's teacher will post the assignments for the week every SUNDAY EVENING, so students can log on at any time to view their assignments to work on.

Q: What if I am unable to help my child understand the assignment?

A: *If you or your child needs help, you may call the **HOMEWORK HELPLINE**. This support will be available to all HCS students and parents from 5:00 to 8:00 p.m. Monday through Thursday of each week. The call center number is 270-452-2619, and the email address is homework@hopkins.kyschools.us*

Q: *Will schools still have “soft openings” now that in-person instruction has been delayed?*

A: *The soft openings previously scheduled have been postponed and will be rescheduled prior to our first day of in-person instruction. Once scheduled, this will be a great opportunity for our students to learn the new safety procedures, find their classrooms and experience what their school day will be like, once we can safely return to in person instruction.*

Q: *Can my child use a tablet or phone to work virtually?*

A: *Yes, but it may not be as easy to read larger amounts or provide lengthy responses on a smaller screen. We recommend using a computer.*

Q: *How do we download assignments to take home and work offline?*

A: *You may go to one of the 5 hotspots across the district and connect to the “Hopkins Wireless” using your student’s regular computer login information. Once you are connected, your child can log into their Google Classroom to download new items posted by the teachers on Sunday evenings. Once downloaded, your child can access the information from home, WITHOUT internet access. When you return the next week to download “NEW” information, your child can then submit their work from the previous week. The call center number is 270-452-2619, and the email address is homework@hopkins.kyschools.us, if you need help while at one of the **HOTSPOT** locations.*

Q: *How often will we have to download assignments throughout the week?*

A: *Teachers will have their lessons loaded and ready to be viewed on Sunday evenings of each week, so anytime you can log on and download the material for that week will be based upon your schedule. Work will be required to be submitted for grading weekly.*

Q: *Who do I call if my device does not connect to the internet at a hotspot location, or if my Chromebook will not work?*

A: *Call your child’s school between 8:30-2:00 PM for assistance or call **THE CALL HOPKINS COUNTY SCHOOL HELPLINE** at 270-452-2619 between 5:00-8:00 PM,*

Q: Will my child need to sit at a designated hotspot location for hours to complete their work?

A: No, once information is downloaded from your child's Google Classroom, you may leave to go home where it will be accessible without the internet. Your child can submit their finished work the next time you return to the hotspot location. Some teachers may even allow your child to take a picture of their finished work with their phone and submit it to them via CLASS DOJO.

Q: How do we find out login and password information?

A: You will get this information at the CHROMEBOOK PICK UP DATE. Your child's teacher can also provide you with this information any day between 8:00-3:00.

Q: What is expected by my child, "ONLINE", on the first day of school?

A: Teachers will have a welcome video / announcement for all students to view on their Google Classroom. Please have your child access his / her Google Classroom at any time on this day to meet their new teachers, view announcements and to make sure they are able to view material that has been posted! **This can be done at "ANY TIME" during the day. If you need help, you may call the HOMEWORK HELPLINE. This support will be available to all HCS students and parents from 5:00 to 8:00 p.m. Monday through Thursday of each week. The call center number is 270-452-2619, and the email address is homework@hopkins.kyschools.us**

Q: How long does my child have to turn in assignments?

A: Assignments will be posted on Sunday evening for the entire week. Students would have until the following Sunday to turn in assignments. Students need to expect to turn in work to be graded AT LEAST one time a week.

Q: Is there a certain time my child has to be logged in to the computer? (Example: Video lesson or Zoom lesson.)

A: No, students will not be expected to log on at a specific time each day. Your child may access their Google Classroom at any time during the day to work on their assignments or to view the lessons posted.

Q: How many chromebooks will my family receive?

A: Initially, we will distribute one device per household. Once we ensure that each family needing a device has at least one, we will look into providing additional chromebooks on a case-by-case basis.